FAQs for Tours Re-opening

- **1.** Are tour operators and tourist guides required to seek approval from STB and/or MTI for tours resumption?
 - Tour operators and tourist guides no longer need to submit applications for approval to the Singapore Tourism Board ("STB") and the Ministry of Trade and Industry ("MTI"), before resuming tour operations.
 - However, all businesses and individuals who wish to resume tour operations are still required to comply with the <u>Updated Circular on Safe Management Measures Required for</u> <u>Tours Re-opening¹</u>.
 - Depending on the type of activities conducted, tour operators and tourist guides may also be required to comply with the safe management measures from other relevant agencies. For more information, please refer to <u>https://www.gobusiness.gov.sg/safemanagement/general/</u> for all latest advisories across various sectors.

2. Do the tours re-opening guidelines only apply to licensed tour operators and tourist guides? What about guides who lead tours specifically for locals, and do not hold a tourist guide licence?

• A tourist guide licence is not required if the tour participants are all local residents. However, if the tours with guiding services² involve the use of conveyance (such as Hop-on/Hop-off, mini-bus/MPV, Amphibious Vehicles, Sidecars, Trishaw, River Boat, Yacht), a <u>niche travel agent licence³</u> is required at the minimum.

3. I have received queries from overseas guests about travelling into Singapore. Where can I find information about the entry requirements?

• With effect from 31 Mar 2022, all travel requirements are calibrated based mainly on the traveller's COVID-19 vaccination status under the new Vaccinated Travel Framework. For more information, please refer to https://safetravel.ica.gov.sg/arriving/overview.

4. Are there any requirements for outbound travel?

• Travellers do not need specific approval to leave Singapore. For more information, please refer to https://safetravel.ica.gov.sg/departing/overview.

¹ For more information on safe management measures on tours, please refer to <u>https://www.stb.gov.sg/content/stb/en/home-pages/advisory-for-tours.html</u>.

² Guiding services, in relation to a tourist, includes providing any direction, information, description or explanation to the tourist while accompanying the tourist in or to a place or point of interest in Singapore. For more information, please refer to <u>https://sso.agc.gov.sg/Act/STBA1963</u>.

³ For more information on travel agent licence, please refer to <u>https://www.stb.gov.sg/content/stb/en/assistance-and-licensing/licensing-overview/travel-agent-licence.html</u>.